

2019 ANNUAL REPORT



WESTMINSTER
Neighborhood Services, Inc

Letter from Board Chairman & Executive Director

Dear Friend,

Thank you for your continued support of the many services offered at Westminster and the 21,315 neighbors that come through our doors needing assistance. Without you, so many neighbors wouldn't have access to food, education, Christmas help, school supplies, or life skills and experiences for our youth.

2019 was a year of clarity and direction for Westminster Neighborhood Services. With the help of your input, a cohesive plan was created and a clear strategic direction was established. In September, the Board of Directors voted in unanimous approval of the new plan, with six focus areas including children and youth, family/two-generation approach, basic needs, resource development, partnership development, and strategy.

For the next three years, Westminster will continue to focus on out of school time for the youth in the neighborhood with the addition of before school care, school break camps, and the continuation of the current afterschool and summer program. Westminster plans to incorporate out of school time for high school students that have aged out of the current kindergarten through eighth grade program. Staff and committees are still in the process of designing what that looks like, but the hope is to continue to play an important role in the lives of the youth that come through our doors.

Westminster added a Case Manager in 2019 and we are excited about the future of this position and the impact can have on our neighbors. Westminster plans to have a family strengthening focus that will include parent workshops, family fun nights, and family dinners. The Case Manager will be able to connect families to resources and support while leveraging partnerships in the primary focus areas of adult education, healthcare, spiritual health, housing, transportation, and job readiness.

Basic needs is an important role Westminster plays in the neighborhood. The goal has been to add a third pantry day for more than a year. With the strategic plan, there is now a strategy in place to do so without putting a strain on current resources. The Near Eastside is an evolving neighborhood going through some big changes. As those changes are taking place, the board and staff are evaluating the need to expand boundaries to continue to serve the neighbors that need us most.

Westminster is grateful for the support you have provided to get us to this point. Together, we will continue to reach the under-served children and families on the Near Eastside of Indianapolis. We are excited about the future of our organization and with your continued assistance, we feel confident we will continue to make an impact on the many neighbors we touch each week.

Sincerely,



Bob Baird
Chairman of the Board



Chrissy Petersen
Executive Director

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Our Mission and Vision

Westminster Neighborhood Services provides education support, access to basic needs, and community connections to empower neighbors and strengthen youth and families on the Near Eastside of Indianapolis.

Westminster Neighborhood Services envisions a collaborative community in which all residents are supported to reach their full potential; thus, fulfilling Christ's call of bringing hope to the people of God.

The Community We Serve

Westminster's holistic approach to serve the entire family is important to the many neighbors that come through the doors annually. The relationship built with the families is so important; at times we might be the only ones cheering on these families and helping them navigate hard situations they face daily. With 42% of the neighborhood living below the poverty level that comes with barriers that they need help over coming, Westminster's services are essential to help families break down those barriers and break free from the obstacles holding them back in life.

Get to Know Our Neighbors on the Near Eastside

36%

POVERTY RATE

100%

LIVE IN A FOOD DESERT

12%

UNEMPLOYMENT RATE

22%

ARE SINGLE MOTHERS

21%

LIVING WITH ANNUAL INCOME BELOW \$10,000

26%

OF HOUSES VACANT

26%

WITHOUT A HIGH SCHOOL DIPLOMA

8%

OF YOUTH LIVE WITH A GRANDPARENT

Youth Services Program



“To me, Westminster means being able to have fun in a safe environment while being able to experience new things.” - Christina, 15

Youth Going Above and Beyond

Five years ago, Christina came to our after school and summer program as a fifth grader. Westminster was a place where she got to meet new friends, and where she discovered that she loved learning about science.

After recently aging out of the program, Christina chose to come back as a Junior Program Assistant this summer. Jen Harlow, Westminster’s Youth Program Coordinator said, “Christina possesses exceptional talent, drive, and dedication,” and, “she always demonstrated good judgement, compassion, initiative, and eagerness to help.”

This summer Christina went above and beyond expectations. Because of her hard work, she received the 2019 Excellence in Summer Service Education Award, representing Westminster as one of the 31 programs that were awarded.

We strive to make a lasting impact on children’s lives through our youth programs. We are so proud of Christina, the work that she put in this summer, and the future that she has ahead of her!



Adult and Family Services

Serving the Whole Family

Tabatha, a neighbor who has been around Westminster since she was a young child, says our organization has made an immense impact on her family and the surrounding community:

“You guys are willing to feed people that unfortunately cannot always afford groceries. You help the elderly which are often-times forgotten. You have a lot of people that come in and connect us with additional resources that we really need.”

Tabatha is in High School Equivalency classes, utilizes the food pantry and soup kitchen, participates in our Back to School Bash and Christmas Basket program, and her daughter Nevaeh attends the afterschool program.

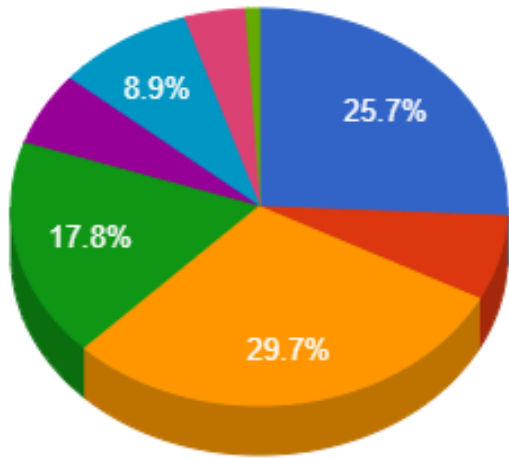
Not only has Westminster been of great help to Tabatha, but it has become a place that Nevaeh loves. “She really looks forward to going to the afterschool program. It makes her so happy and she absolutely adores the staff,” says her mom.



At Westminster Neighborhood Services, not only do we strive to serve our community well, but we also try offer a multi-generational approach by serving the whole family. We love to see the difference we make in the lives of neighbors like Tabatha and Nevaeh.



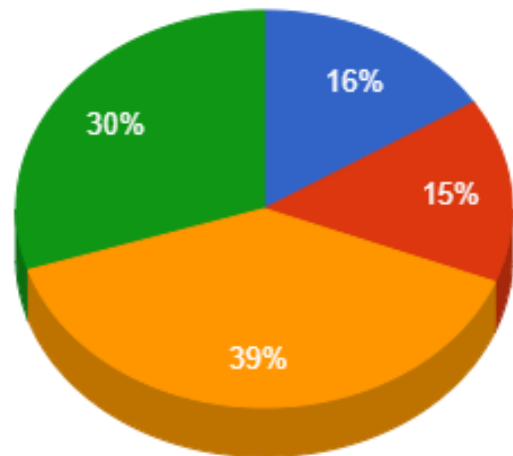
2019 Financials



INCOME

● Foundations	\$180,742.87
● Business Giving	\$50,723.90
● Religious Organizations	\$212,451.46
● Individual Giving	\$128,723.30
● State Funding	\$38,910.50
● Special Events	\$61,829.60
● Rent	\$26,412.58
● Other	\$3,014.58

TOTAL : \$702,808.61



EXPENSES

● Management	\$114,866.16
● Fundraising	\$110,210.89
● Family & Adult Services	\$288,660.07
● Youth Services	\$226,140.12

TOTAL : \$739,877.14

Testimonials

“ I love that this ministry is here to serve the people in our community. ”
- VOLUNTEER

“ Thank you so much for being here to help my family and our community. ”
- NEIGHBOR

“ Westminster...where children reach their potential, where families receive the resources they need, where community comes together. ”
- BOARD MEMBER

Thank You to Our Donors!

\$10,000+

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Thank You
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